



MOSEIKI SOCIAL LTD

MOSEIKI SOCIAL LTD PRIVACY POLICY

Last updates 30 Sep 2023

1. Introduction and General Terms

Moseiki Social Ltd ("Moseiki", "we", "our") values the privacy of its users. This Privacy Policy is designed to inform you about our practices regarding the collection, use, and sharing of information that you provide to us or that we gather while you use our Services.

2. Scope

This Privacy Policy governs all platforms under Moseiki Social Ltd, including the website moseiki.io ("Website"), our mobile application, and any other platforms or services we may provide.

3. Information We Collect

User Data

Registration Information: When you register for our Services, you provide us with your name, email address, password, and other relevant details.

Profile Information: Additional information you may provide in your user profile like your profile picture, social media handles, and preferences.

Contact Data

Communication with Us: If you contact us directly, we may receive additional information about you, such as your name, email address, phone number, and the contents of the message or attachments you may send us.

Analytics Data

Log Files: Every time you access our Services, we collect data such as your IP address, browser type, web request, URLs, domain names, and other technical data.

Device Information: Details about the device you use, including the device's unique device identifier, operating system, and mobile network information.

4. Use of Your Information

Service Delivery: We use your data to manage your account, provide customer support, and ensure you can navigate and use all features of our Services.

Legal Obligations: We may disclose your information where required to do so by law or subpoena.

Communication and Marketing: We may send you service-related emails or messages (e.g., account verification, order confirmations, changes/updates to features, technical and security notices). Additionally, you may receive marketing emails, which you can opt-out of at any time.

5. Data Sharing and Transfer

Internal Sharing: We may share your data within Moseiki to improve our Services and for administrative purposes.

Service Providers: We may employ third-party companies and individuals to facilitate our Services, provide services on our behalf, or assist us in analyzing how our Services are used. These third parties have access to your data only to perform these tasks and are obligated not to disclose or use it for any other purpose.

International Transfers: When transferring data internationally, we ensure that the data is transferred with the appropriate safeguards in place, either through contractual clauses, intra-group agreements, or other legal mechanisms.

6. Data Retention

We retain your data for as long as your account is active or as needed to provide you with our Services. We will also retain and use your information to comply with our legal obligations, resolve disputes, and enforce our agreements.

7. Your Rights

You have various rights related to the data we hold about you:

Access: You can request a copy of your personal data.

Rectification: If your data is inaccurate or incomplete, you have the right to ask us to correct it.

Deletion: You can ask us to delete or remove your personal data.

Objection: You can object to our processing of your personal data.

Restriction: You can request the restriction of processing your personal data.

Portability: You can request the transfer of your personal data to another party.

8. Opt-Out

You can opt-out of our marketing communications by following the unsubscribe link in our emails.

9. Security

We use various security measures, including encryption and authentication tools, to protect and maintain the security, integrity, and availability of your data.

10. Changes to This Policy

If we make significant changes to this Privacy Policy, we will notify you through a notice on our Services or via email.

11. Contact Us

For any questions, concerns, or disputes, you can reach us at:

Title: Moseiki Social Ltd

Address: 151 West Green Road London, N15 5EA, United Kingdom

Email: support@moseiki.app

Website: moseiki.app

Contact Person: [*]